

School Case Study

CENTER CITY PCS, Washington DC

This case study provides background on the school, technology needs of the school and accomplishments after we were brought on as a technology partner.

BACKGROUND

- Students: 951
- Founded: 2008
- Type: Middle
- Locations: 7

NEEDS

CENTER CITY PCS needed technology assistance on day to day IT management and project management. Some of the issues they were facing:

- Issue 1: Network needed to connect all locations at the school.
- Issue 2: They did not have a centrally housed email system.
- Issue 3: Computer labs were outdated since they were not using current software that was used in the field.
- Issue 4: Needed assistance with project management and developing technology budgets.
- Issue 5: Needed strategic and technology guidance with opening a new central office location.
- Issue 6: Needed assistance with CIO activities including managing vendors, phone/cable installation, network setup, internet setup, technology integration, phone system setup.

ACCOMPLISHMENTS

- Issue 1: Implemented a 7 school, 1 headquarter wide area network.
- Issue 2: Implemented a 260 user exchange email solution across all site locations.
- Issue 3: Designed and replaced existing computer labs with current technology used in the field of education.
- Issue 4: Provide central IT management for projects, new initiatives and budget development.
- Issue 5: Managed and setup new headquarters office location: ordered phone/internet services, installed new cabling, ordered/installed desktops and copiers.
- Issue 6: Took over IT Management/CIO activities and have assisted with vendor management, phone/cabling, network setup, internet setup, technology integration, phone system setup and many others.