

School Case Study

ART AND TECHNOLOGY ACADEMY, Washington DC

This case study provides background on the school, technology needs of the school and accomplishments after we were brought on as a technology partner.

BACKGROUND

- Students: 615
- Founded: 1998
- Type: Elementary
- Locations: 1

NEEDS

ART AND TECHNOLOGY ACADEMY needed technology assistance on day to day IT management and project management. Some of the issues they were facing:

- Issue 1: Lacked technology funding.
- Issue 2: Current technology partner was not getting issues resolved in a timely manner and not showing up when scheduled.
- Issue 3: Needed assistance with creating a yearly technology budget.

ACCOMPLISHMENTS

- Issue 1: Found unused funding of \$60,000 and used it to pay for a substantial portion of their migration from Mosaica to independence.
- Issue 2: Took over for a network of technology partners and became sole provider. As a part of the switch over, we completed migration to a centrally managed IT infrastructure.
 - Implemented independent IT infrastructure
 - Configured servers and workstation
 - Configured email services
 - Worked with management to facilitate migration of
 - Accounting
 - HR
 - Facilities
 - Provided ongoing support and assistance during transition to management, faculty and staff.
- Issue 3: Planed and developed yearly technology budget for the school.